



Company Overview Presentation

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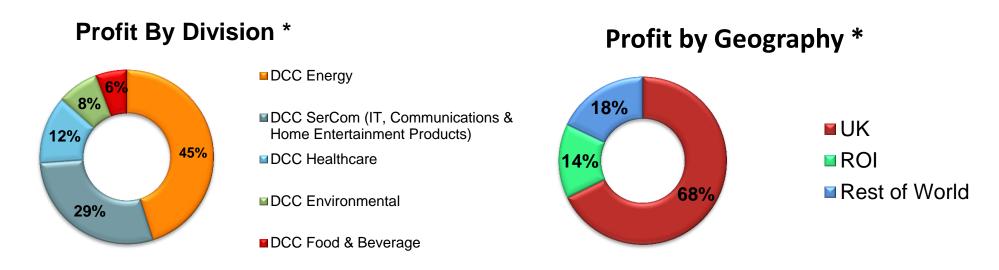
Business Overview





DCC

DCC is a sales, marketing, distribution and business support services Group operating across 5 divisions



	DCC – Financi	al Highlights	Year ended 31 March 2012
Revenue	€10,690.3m	ROCE	14.2%
Operating Profit	€185.0m	Net debt / EDITDA	0.5
Operating Cash flow	€277.3m	Interest cover (times)	10.4



* YE 31 Mar 2012

DCC - History



1976 - 90

Origins as a venture and development capital company, with clear focus on return on capital employed and operating profit. Generated a compound annual return on investment of 23% over this period.



1990 - 94

Transition to diversified group focused on 5 sectors

Energy, IT, Healthcare, Environmental and Food





2012

Listed under Support Services on the Irish and London stock exchanges

- Market capitalisation of c. €2.2 billion
- Employs approximately 9,500 people
- Operating in 13 countries



DCC's Strategy

Our Objective:

To build a growing, sustainable and cash generative business which consistently provides returns on total capital employed significantly ahead of its cost of capital

We aim to achieve this through:

- Creating and sustaining leading positions in each of the markets in which we operate
- Continuously benchmarking and improving the efficiency of our operating model in each of our businesses
- Carefully extending our geographic footprint, to provide new horizons for growth
- Attracting and empowering entrepreneurial leadership teams, capable of delivering outstanding performance, through the deployment of a devolved management structure
- Maintaining financial strength through a disciplined approach to balance sheet management



The Business:

By Division





DCC Energy

(45% of FY 2012 Group Profit)

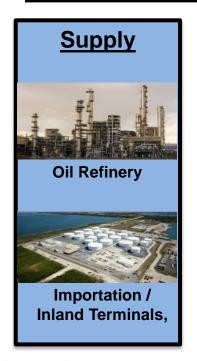
Sales, marketing and distribution of oil and liquefied petroleum gas (LPG)

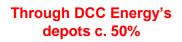
- Oil for transport, heating and industrial / agricultural processes
- **LPG** for heating, cooking, transport and industrial / agricultural processes
- Product Split: Road transport 49% Commercial fuel 21%

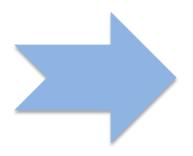
Heating oil 24% LPG 6%

	FY 2012
Revenue	€7,823.0m
Operating profit	€83.5m
ROCE *	14.0%

Business model







Direct Deliveries c. 50%

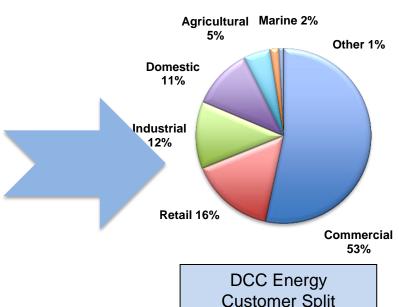
Delivered by



Oils Rigid



Oils Artic



Customer Split

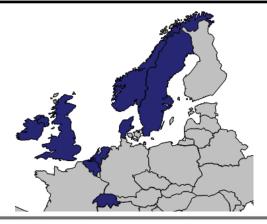


^{*} ROCE = Operating profit divided by average capital employed where capital employed includes all intangible assets (on balance sheet and previously written off)

DCC Energy – our business

Geography	Volume	Market Share	Market Position
Britain - oil Britain - LPG	c. 6,500mL c. 275kT	16% c. 25%	No. 1 No. 2
Ireland - oil Ireland - LPG	c. 1,000 m c. 65kT	9% 37%	No. 5 No. 2
Austria - oil	c. 700 m	12%	No. 2
Sweden - oil Sweden - LPG	c. 500 m c. 182kT	17% 45%	No. 1 No. 1
Norway - LPG	c.88kT	43%	No. 1
Denmark - oil	c. 300 m	13%	No. 2
Holland - LPG	c. 55kT	c. 26%	No. 1

Business Statistics	(year ended 31 March 2012)
Volumes	c. 11 billion Litres (annualised including acquisitions)
Customers	c. 1 million
Trucks	c. 2,000
Employees	c. 4,300
Sites	340
Retail petrol sites supplied	Britain - 1,350 Ireland - 120









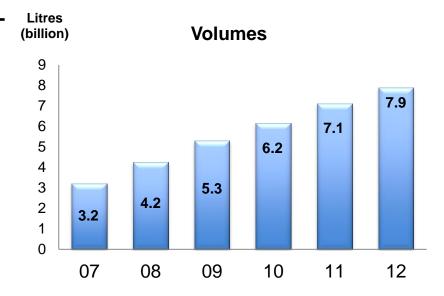
DCC Energy – vision & strategy

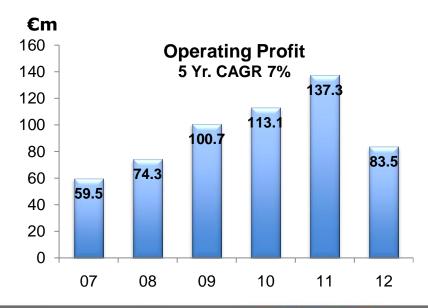
DCC Energy's vision is to be the leading oil and LPG sales, marketing and distribution business in Europe

- With strong local market shares
- Operating under multiple brands
- Generating high levels of ROCE
- Expanding into new geographies
- Continuing the development of its presence in the green/renewable energy sector

Strategy

- Continue to consolidate existing markets
- Acquire businesses in new geographies
- Drive organic profit growth by leveraging the scale of the business
 - Prioritise growth in the transport fuels segment
 - Expand sales of differentiated products
 - Cross sell "add-on" products and services
 - Expand product/service offering to include alternative/green energies







DCC SerCom

(29% of FY 2012 Group Profit)

 DCC SerCom - sales, marketing and distribution of IT, communications and home entertainment products and supply chain management services to ICT industry
 Revenue
 €2,181.2m

 Business model
 ROCE *
 15.7%

Business model NOKIA Logitech. ROCE *

/SUS

plantronics.



acer







350 industry

leading vendors





communications

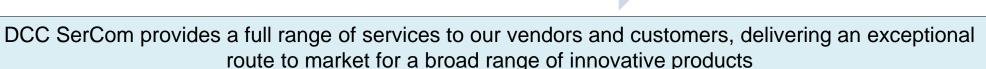
& home

entertainment

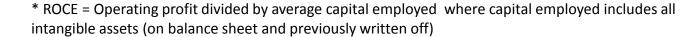
products

10,000 customers Retail, etail, reseller

Consumer & SME

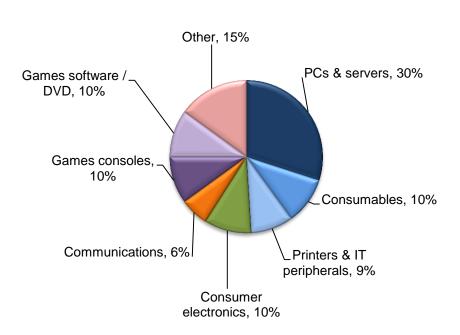






DCC SerCom – our business

FY 2012 Product Split



DCC SerCom	Geography	Market Position
IT, Communications & Home Entertainment Products	Britain	No. 2
	Ireland	No. 2
	France	No. 7
	Holland	Niche
	Sweden	Niche
	Total Europe	No. 5

DCC SerCom	Services
IT, Communications & Home Entertainment Products	Proactive sales and marketing * Product fulfilment and distribution * Own label product design and sourcing * E-commerce solutions * End user fulfilment * Digital media distribution * Third Party logistics * Category management * Product bundling * Kitting and flashing * VMI programmes * Outsourced procurement * Demand planning and management * Supplier aggregation



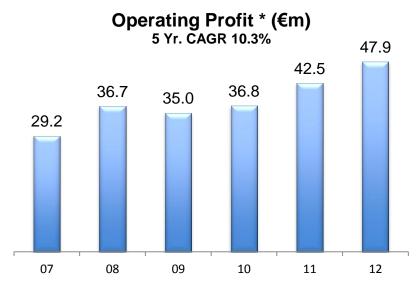
DCC SerCom – vision & strategy

DCC SerCom's vision is to be the leading specialist consumer IT distribution business in Western Europe

- With strong local market shares
- Generating high levels of ROCE
- Expanding into new geographies
- The obvious partner for a new vendor to access European retail

Strategy

- Grow market position in converging mobile telephony / IT market
- Further organic growth with complementary acquisitions in Britain and Europe in Audio Visual, Mobile and Accessories, Unified Communications
- Service expansion white label, vendor shops, employee programmes, third party logistics, category management
- Acquisition and organic expansion into new geographies



* based on continuing activities i.e. excluding DCC SerCom's Enterprise distribution business which was disposed of in June 2012.





DCC Healthcare

(12% of FY 2012 Group Profit)

Sales marketing and distribution of pharmaceutical and medical products and provision of services to health & beauty sector brand owners

- DCC Vital provision of sales, marketing, distribution and other services in Ireland and Britain to medical device and pharma companies and to healthcare providers
- DCC Health & Beauty Solutions provision of outsourced services to health and beauty brand owners in Europe, principally in VMS and skin care

	FY 2012
Revenue	€330.0m
Operating profit	€23.4m
ROCE *	15.4%

Business model

Vendors / Customers

- Medical device brand owners
- Pharma brand owners / manufacturers
- Healthcare providers
- Health & Beauty brand owners

Service Offering

- Sales, marketing & distribution
- Regulatory affairs
- Pharma compounding
- Supply chain management & logistics
- Product development, contract manufacturing and packing

Market Coverage

- Hospitals
- Retail pharmacy
- Specialist Health & Beauty retailers
- Direct sales/ mail order companies



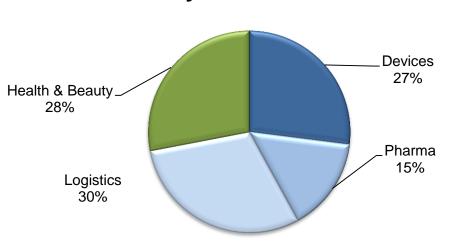
* ROCE = Operating profit divided by average capital employed where capital employed includes all intangible assets (on balance sheet and previously written off)

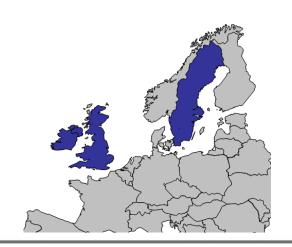


DCC Healthcare – our business

Geography	Market Position
Ireland	No. 1 sales, marketing & distribution of medical devices and pharma products No. 1 pharma compounding service provider
Britain	A leading player in the UK generic pharmaceutical market No .1 UK based Health & Beauty contract manufacturing service provider A leading value added healthcare logistics services provider
Sweden	A leading Health & Beauty outsourced service provider

Analysis of FY12 sales















DCC Healthcare – vision & strategy

DCC Healthcare's vision is to build a substantial healthcare business principally focused on the provision of value added services to the medical device, pharma and health & beauty sectors

- With strong local market shares
- Generating high levels of ROCE
- Expanding into new geographies

Strategy

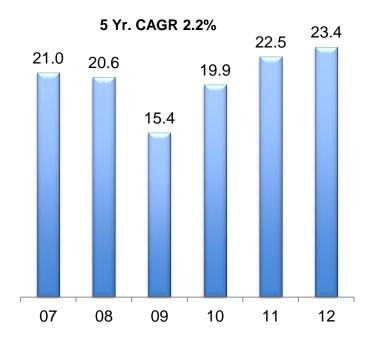
DCC Vital

- Expansion of pharma product and medical device portfolios and related service offerings
- Acquisition focus pharma product licences/dossiers, specialist and service based businesses in Britain; bolt on acquisitions in Ireland

DCC Health & Beauty Solutions

- Continued focus on product development and expansion of European sales network
- Acquisition focus: expand customer base / geographic penetration in Continental Europe; enhance service offering

Operating Profit* (€m)



^{*} excluding M&R sold to Patterson Medical in June 2010



DCC Environmental – our business

(8% of FY 2012 Group Profit)

Geography	Market Position
Ireland	No. 1 hazardous waste management business
Britain	A leading recycling, waste management and resource recovery business – market leading positions in Scotland and the East Midlands region

Business Stats	(year ended 31 March 2012)	
Revenue	€132.7m	
Operating Profit	€14.2m	
ROCE	10.2% *	
Volume	1.5 m tonnes	
Recovery rate	74%	
Licensed sites	21 facilities	
Vehicles	350	
Employees	c. 900	

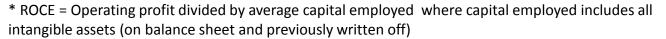












DCC Environmental – vision & strategy

DCC Environmental's vision is to be a leading broadly based waste management and recycling business in Britain and Ireland

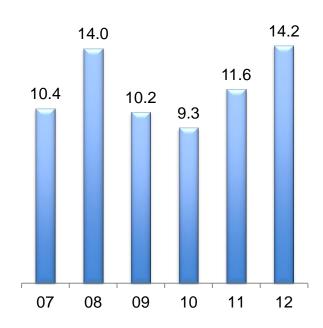
- With strong local market shares
- Generating high levels of ROCE
- Taking advantage of the trends towards more sustainable waste management
- Emphasis on resource recovery and recycling

Strategy

- Expand non hazardous waste management services regionally in Britain from current strong positions in Scotland and the East Midlands region
- Continue to expand innovation led hazardous waste management service
- Align business to support transition to low carbon economy

Operating Profit (€m)

5 Yr. CAGR 6.4%





DCC Food & Beverage – our business

(6% of FY 2012 Group Profit)

Category	Market Position
Healthy Foods	No. 1 in ambient healthy foods in ROI
Wine	A leading independent wine distributor in Ireland Strong position in off trade in UK
Freshly Ground Coffee	No. 2 in ROI
Other	A number of leading market positions

Business Stats (year ended 31 March 2012)
Revenue	€223.4m
Operating Profit	€10.7m
ROCE	13.7% *
SKUs	c. 4,500
Customers	c. 10,000
% revenue accounted for by DCC "owned" brands	36%
Employees	c. 900
Warehouse space	c. 335,000 sq ft.





















^{*} ROCE = Operating profit divided by average capital employed where capital employed includes all intangible assets (on balance sheet and previously written off)

DCC Food & Beverage – vision & strategy

DCC Food & Beverage's vision is to be a leading added value sales, marketing and distribution business, building number 1 or number 2 branded positions in focused segments

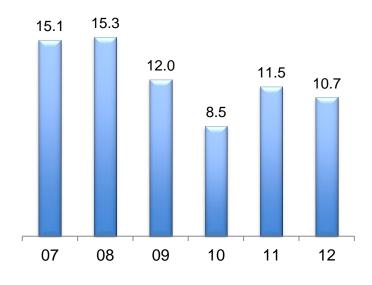
- With strong market shares
- Generating high levels of ROCE
- Emphasis on healthy foods and indulgence categories

Strategy

- Development of range of both company owned and third party branded products
- Acquisition of complementary businesses and brands

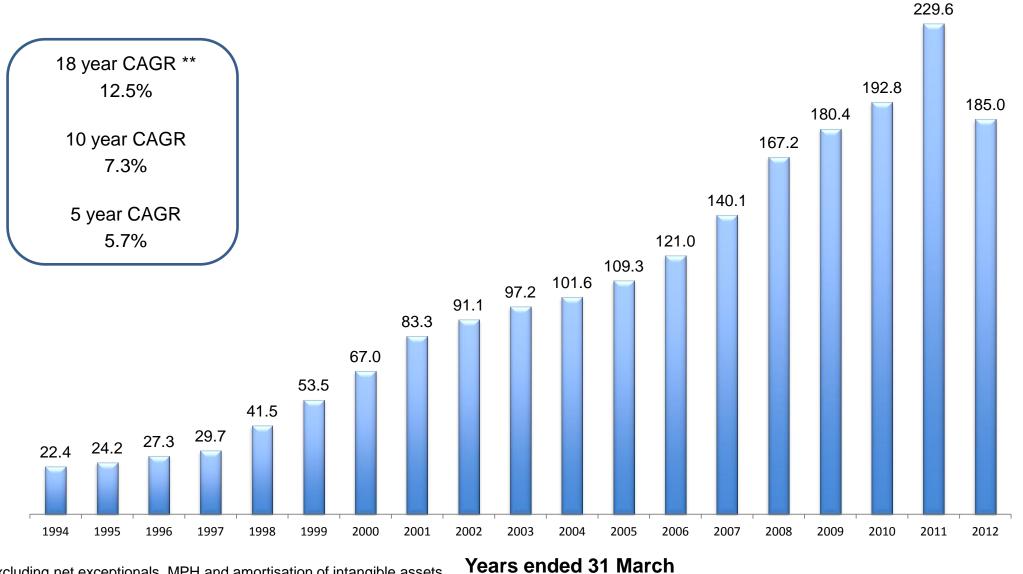
Operating Profit (€m)

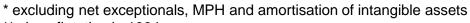
5 Yr. CAGR -6.7%





Operating Profit * (€'m)

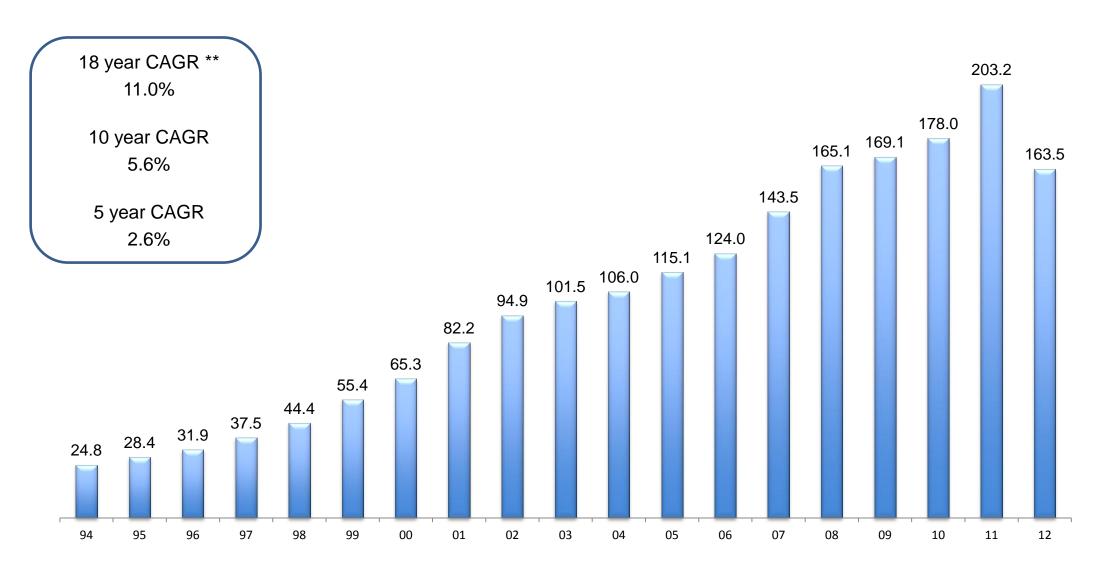




^{**} since flotation in 1994



Adjusted EPS* (cent)



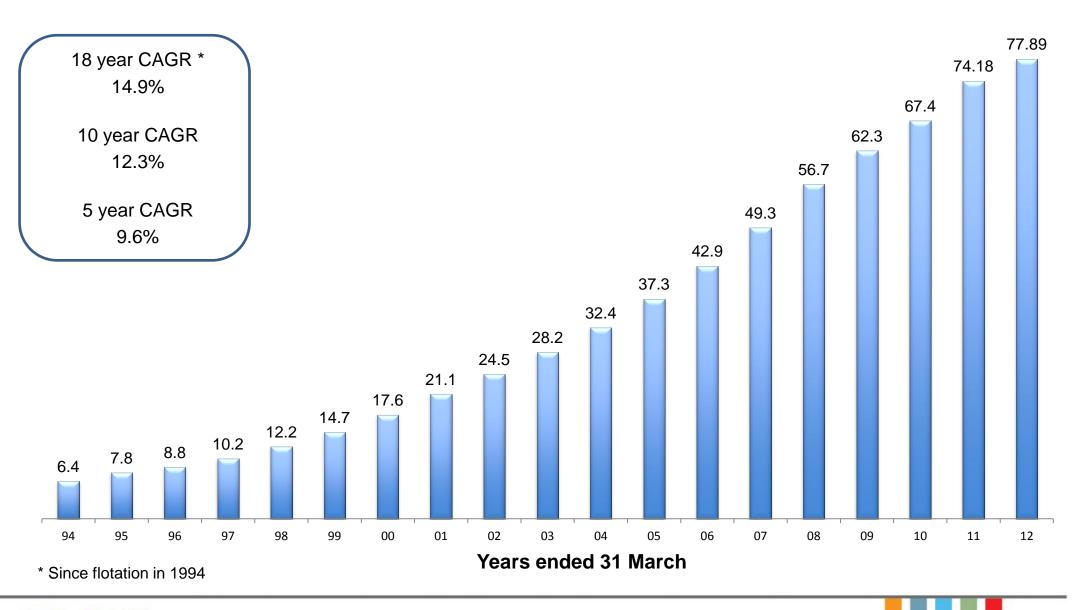
^{*} excluding net exceptionals, MPH and amortisation of intangible assets

** since flotation in 1994





Dividend (cent)





Shareholder base

	Oct 2012
Institutions	(% Holding)
North America	34.3%
UK	27.1%
Cont Europe/Asia	<u>8.5%</u>
Total overseas	69.9%
Irish	7.9%
Total institutional	77.8%
Retail	11.5%
Management	2.8%
Lending/Market Makers	7.9%
	100.0%

